



PRIVACY POLICY

Effective Date: January 1, 2026

Organization: Star Diamond Conglomerate™ and all affiliated subsidiaries, brands, websites, applications, software systems, telecommunications services, and digital platforms.

1. Introduction

Star Diamond Conglomerate™ values your privacy and is committed to protecting your personal information, business data, communications, and digital interactions. This Privacy Policy explains how we collect, use, store, disclose, process, and protect information obtained through our websites, applications, telecommunications systems, AI-powered systems, customer portals, social media platforms, and related services.

2. Information We Collect

We may collect the following categories of information: • Full name • Phone number • Email address • Mailing and billing addresses • Payment information • Device information • Browser and operating system details • IP

addresses • Cookies and tracking data • Account login credentials • Purchase and transaction history • Uploaded files and media • Telecommunications metadata • SMS consent records • AI interaction logs • Customer support communications • Marketing preferences Some services may also collect biometric, geolocation, or device telemetry information where legally permitted and disclosed.

3. How We Use Information

Collected information may be used to: • Provide and improve services • Process transactions • Deliver digital products • Operate telecommunications systems • Authenticate accounts • Prevent fraud and unauthorized access • Respond to support requests • Personalize user experiences • Analyze service performance • Send marketing communications • Maintain legal compliance • Operate AI and automation systems • Improve cybersecurity and system integrity We may also use aggregated or anonymized data for analytics, research, development, and operational optimization.

4. Payment Processing

Payments may be processed through third-party providers such as Stripe, PayPal, Shopify Payments, Square, or other financial service providers. Star Diamond Conglomerate™ does not directly store complete payment card details on our servers unless specifically disclosed. All payment transactions are subject to the policies and security standards of the payment processor used.

5. SMS, Telephone & Communications Consent

By providing your phone number, email address, or communication information, you consent to receive communications from Star Diamond Conglomerate™ including: • Service updates • Security notifications • Account alerts • Promotional offers • Customer support communications • Appointment reminders • Transaction notifications Message and data rates may apply. Users may opt out of promotional communications at any time using approved unsubscribe methods.

6. Cookies & Tracking Technologies

Our websites and platforms may utilize cookies, analytics systems, pixels, session storage, device identifiers, and related technologies to: • Improve user experiences • Remember preferences • Analyze traffic patterns • Maintain login sessions • Personalize content • Enhance security • Monitor system functionality Users may disable cookies through browser settings; however, some website features may become limited or unavailable.

7. Information Sharing & Disclosure

We do not sell personal information for direct third-party profit. Information may be shared with: • Payment processors • Cloud hosting providers • Telecommunications carriers • Marketing service providers • Legal authorities when required • Fraud prevention services • Compliance partners • Technology vendors • Shipping

and logistics providers Information may also be disclosed where necessary to protect legal rights, enforce policies, prevent fraud, or comply with applicable laws.

8. Data Security

We implement commercially reasonable administrative, technical, and physical safeguards designed to protect user information against unauthorized access, misuse, alteration, or disclosure. Despite these measures, no system, network, or electronic transmission can be guaranteed completely secure. Users acknowledge and accept inherent cybersecurity risks associated with online services.

9. Data Retention

We retain information only for as long as reasonably necessary to: • Provide services • Maintain legal compliance • Resolve disputes • Enforce agreements • Maintain operational records • Prevent fraud and abuse Retention periods may vary depending on legal, operational, financial, and regulatory requirements.

10. User Rights

Depending on applicable laws and jurisdiction, users may have rights to: • Request access to personal information • Request corrections • Request deletion • Withdraw consent • Request data portability • Limit certain processing activities • Opt out of marketing communications Certain requests may be limited where information must be retained for legal, security, financial, or operational purposes.

11. Children's Privacy

Our services are not intended for children under the age required by applicable law without parental or guardian authorization. Where child-related services are offered, additional protections and consent procedures may apply.

12. International Users

Users accessing our services from outside the United States acknowledge that data may be processed, transferred, and stored in jurisdictions with different privacy laws than their home country.

13. Policy Changes

Star Diamond Conglomerate™ reserves the right to modify, update, or revise this Privacy Policy at any time. Continued use of our services constitutes acceptance of any revised versions of this policy.

Contact Information

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